

ACCTivate! 6.2.3 Release Notes (QuickBooks Edition)

New Features / Improvements

Shipping Management

44066 Product dimensions for Shipment view used by Shipping Manager

Bug Fixes / Technical Corrections

Business Activity Management

44000 Invalid Use of Null when creating a sales order from a Business Activity if no default branch is configured
44810 Overridden contact information is not copied from a Business Activity to a Sales Quote, Order or Credit Memo
44886 Type Mismatch error may occur when creating service orders with the Business Activity billing wizard

Customer Information

44394 Performance problems related to Statement Charges
44422 Performance problems related to loading a customer

General / Miscellaneous

43949 Invalid object name 'Customer Statement' when creating a new company

Inventory

44161 Import Data utility doesn't increment the session number for the next inventory transaction and may cause duplicate session numbers

Product Information

43841 Add warehouse window doesn't appear in the center of the product information window
44206 Changes made to the Inventory tab do not get saved unless you move out of the field first
44818 Add warehouse window doesn't support using the Enter key to select a warehouse
44974 BOF / EOF error when saving a new product without adding it to a warehouse

Purchase Order

44809 Product lookup window is not filtered on the vendor when opening it from a PO with the "Product Lookup by Supplier" option enabled

Sales Order

44141 Creating a sales order from the customer information window is slow
44220 Management cost is not getting set in the invoice line for kits
44245 Duplicate payment may get created after entering a credit memo immediately after an invoice with a payment
44807 Products are scheduled after a Sales Quote is created from a Business Activity

Shipping Management

44344 Check digit is not calculated properly for package IDs

Synchronization with QuickBooks

44201 Last Synchronization option may un-apply some payments from closed periods
45038 Problems with credit card processing related to QBMS testing servers

ACCTivate! 6.2.2 Release Notes (QuickBooks Edition)

New Features / Improvements

Installation

38461 Primary Installation will now install SQL Server 2005 or upgrade "ACCTIVATE" instance from MSDE 2000 to SQL Server 2005

Purchase Order

40283 Ability to email a purchase order as a PDF attachment with support for Message Templates
42972 Multiple Purchase Order formats per Status (ie RFQ, PO, Cancelation)

Sales Order

40164 Toolbar button to refresh prices on a sales quote, order or credit memo to the current prices
43090 Store Number visible on Sales Order window for sales orders created by the EDI Manager

Bug Fixes / Technical Corrections

Customer Information

43219 Customer balance may be incorrect if invoices are entered for a job and payments are entered for the customer

Installation

40920 Component installer shouldn't warn about missing source files if destination files are up-to-date

Product Information

42999 Kits cannot be added to another warehouse after they have been saved
43678 Selecting a newly-added warehouse on the Inventory tab results in an "Operation was canceled" error

Purchase Order

43201 Changes to the price on Purchase Invoices are reset to original price requested when the PO is saved

Sales Order

42453 Deleting a kit line off a sales order may cause the order to not be completed after creating invoice for the entire order
43010 Problems with quantities after scheduling a kit with multiple levels of components
43278 Sales Order lookup jumps to a different order number when you double click on it
43378 Default Credit Evaluation options aren't set properly
43606 Error retrieving session ticket when processing a credit card using the QuickBooks Merchant Service
43837 Performance problems related to a very large number of components

Synchronization with QuickBooks

43026 Some credit card payments that were not synchronized before installing version 6.2.1 will create an error "parsing the provided XML text stream" during payment synchronization
43225 Invalid procedure call or argument during invoice synchronization
43227 Invalid use of Null error during payment synchronization
43258 Initial synchronization of a large number of customers may result in an unexpected error

ACCTivate! 6.2.1 Release Notes (QuickBooks Edition)

New Features / Improvements

Shipping Management

40970 New Scheduled Delivery Date field on the Package Shipments window

Bug Fixes / Technical Corrections

Business Activity Management

40209 Address on Business Activity Related Item is truncated

41063 Business Activity Review sometimes crashes when it's slow to load

42192 Material lines on a sales quote or order created from a Business Activity will not be in the original sequence

Business Alerts

41098 Filtering the Sales Order Mgmt list by due date excludes sales orders with a promise date

41195 Inventory Mgmt list does not include products below Min Stk Qty

41196 Refresh button removes the warehouse/vendor filters from the Inventory Mgmt list

41288 "Specified Index is invalid" error when attempting to print the Purchasing Mgmt list

41311 Min Ord Qty is labeled wrong and not calculated properly in Inventory Management list

Customer Information

41064 "Specified index is invalid" error when creating a Business Activity from the Products tab of the Customer window

41178 Customers with an invoice with a non-zero balance are sometimes causing our credit check to show "Overdue"

41361 "Object doesn't support this property or method" when trying to drill-down to a QuickBooks invoice on the Products tab.

41616 Ship-to ID / address does not appear on Invoices tab

42185 Error when typing an apostrophe in the "Look for" box on the Orders tab

42189 Error when typing an apostrophe in the "Look for" box on the Products tab

EDI Manager

42585 Sales orders are imported using the ACCTivate! prices instead of the prices from the EDI purchase order

Email

42634 "Invalid column name 'Warehouse'" when filtering Broadcast Email Messages on a specific warehouse

42636 "Cannot locate order" message after clicking the View button to open a sales order

General / Miscellaneous

41429 BOF/EOF error when creating a new company

Installation

42458 Unable to install components if local "ACCTivate" folder is missing

ACCTivate! 6.2.1 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Inventory

- 40955 "Method '~' of object '~' failed" error when changing the quantity on an inventory assembly
- 41623 Inventory Receipts for a product duplicated on a PO causes problems with the quantities on the PO
- 41647 "Row cannot be located for updating" error when attempting to modify the quantity on a previous line of an inventory transfer for a lot-numbered product
- 41650 Duplicate inventory session numbers may exist after running the Import QuickBooks Data wizard
- 41652 Invalid warning when entering an Inventory Issue for a serial-numbered product
- 41839 Cannot select lot numbers for components in a warehouse other than the assembly warehouse
- 41859 "Bookmark is invalid" error when tabbing through the grid for a lot or serial-numbered component on the Inventory Assemblies window
- 41861 Warehouse drop-down gets reset after changing the warehouse for another component when entering an Assembly
- 41973 Cryptic warning when posting a transfer without a "To Warehouse"

Mobile Handheld Modules

- 41177 Crashes when opening the lot/serial number window during a handheld count

Product Information

- 41095 "Operation was canceled" error when clearing the "Pieces per Ea" field on the Specs tab
- 41681 Canceled sales orders may not appear as closed on the Orders tab
- 41914 "Multiple-step operation" error when attempting to add an existing kit to a new warehouse
- 42196 Cannot use backspace to make corrections to Mgmt and Last cost
- 42198 Tab sequence is not correct on Inventory tab

Purchase Order

- 40236 Purchase Order quantities are not updated properly when the purchase invoice is entered before the inventory receipt
- 41061 "Invalid use of null" error when creating a new PO and the default warehouse for purchasing is not set. Default warehouse for new purchase orders should not be required
- 41374 Supplier Product ID is always blank on the Purchase Invoice window
- 42186 Amount Paid and Balance are not correct on Invoices tab
- 42292 Warehouse must be selected before any products can be added to a PO
- 42905 Check number does not appear on Invoices tab. A vendor bill can be paid by multiple transactions, so this field should be removed from the grid

Reports

- 41204 Order Backlog by Product report includes sales quotes and booked sales orders
- 41209 Warehouse field does not appear on various purchasing reports
- 41360 Warehouse field does not appear on various inventory reports
- 41601 Performance problems with sales order reports
- 41747 Picking reports "with components" no longer shows component lines
- 41939 Note lines do not appear on pick tickets and packing slips
- 42148 ACCTivate! may crash on Windows Vista due to a problem with the version of usp10.dll that is being installed by Crystal XI
- 42432 Standard Purchase Order form prints two copies after upgrading to Crystal XI
- 42436 Backorder report includes sales quotes and booked sales orders

ACCTivate! 6.2.1 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Sales Order

- 40931 Scheduling a sales order resets the the order date to today's date
- 40940 Stored credit card numbers are not always being encrypted in the sales order CCNumber field
- 41011 Assortments are not scheduled properly when scheduling a booked order
- 41055 Customer-specific pricing by Price Code does not work
- 41535 Online shipment tracking no longer works unless you are using the shipping workstation interface
- 41609 "Invalid character value for cast specification" error when entering a Quick Quote for a kit
- 41694 Weight field should not be locked for products that are not priced based on weight
- 41811 Cost-based prices do not work on Quick Quote
- 41820 Customer-specific prices appear when no customer is specified
- 41960 Cannot lookup an existing sales order by the Ship-to Name
- 42012 Enter key does not always advance to next row after adding a kit or an assortment to a sales quote, order or credit memo
- 42034 Balance of invoice is incorrect if it was paid by a credit card processed in ACCTivate! and both the invoice and credit card were voided and re-created
- 42211 Copy Order function duplicates components of a kit within a kit
- 42232 Performance problems when running the Prepare Invoices wizard
- 42475 Payment amount on Release Order window is not correct if you enter the shipping charge before selecting the payment method
- 42513 Billing address is blank after creating a new sales order when the billing address override was checked on the previous sales order
- 42726 Inventory may not be updated properly by invoices containing kits with components that do not have sufficient stock on hand
- 42793 Pick Tickets may not print if customer has \$0 credit limit and "Deny credit if over limit" option is enabled
- 42818 Sales order lines with zero quantity ordered are deleted when scheduling a backorder
- 42821 Notes lines are deleted when converting a sales quote to a sales order

Shopping Cart / Web Orders

- 40684 Problems with reminder notes for missing warehouses after importing orders
- 40978 Sales order amount is not calculated properly for orders containing a kit
- 41230 Invalid column name Warehouse when importing a sales order for a product that is not stocked in the default warehouse for the customer's branch
- 41838 "Object Required" error during import for a product that is not stocked in any warehouses

Synchronization with QuickBooks

- 41056 Credit card payments do not synchronize properly if "Name On Card" is missing
- 41352 "Cannot update QB bill or vendor credit" warning during vendor bill synchronization if any changes were made to a bill in QuickBooks
- 42284 "Invalid Use of Null" during payment synchronization if a statement charge is linked to another statement charge in QuickBooks
- 42520 "Object variable or With block variable not set" error encountered when synchronizing older invoices created from QuickBooks sales orders

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

New Features / Improvements

Backup / Restore

- 36861 Include QuickBooks option on "Backup Company" was removed since QuickBooks 2006 and 2007 no longer support this backup method

Business Activity Management

- 31843 Toolbar button to create a new, related business activity
31844 Business Activities are automatically "cross-linked" when added to the Related Items list on another business activity.
33858 Ability to link a business activity to a customer ship-to location.
35151 "Create Order" button now creates either a sales quote, sales order, credit memo or service order
37727 Improved Business Activity lookup performance
38834 Ability to find a business activity by contents in the discussion
39659 Closed Business Activities on the Related Items of another Business Activity are lighter than open activities on the Related Items list
39709 Business Activity Review grid is now sortable, printable and searchable.
39883 Create a sales quote/order from the Business Activity window without Service Billing module

Business Alerts

- 30212 Add filters to sales order mgmt business alerts. Grid is now sortable and printable.
39710 Add filters to purchase order mgmt business alerts. Grid is now sortable and printable.
39711 Alerts grid is now sortable, searchable and printable.

Configuration Management

- 36944 Show the COGS by QuickBooks Class option in the Sales / COGS section of Configuration Management
38176 Improved column headers for Unit of Measure list in Configuration Management and removed "Per" column

Custom

- 35078 Custom field sequence can now be changed

Customer Information

- 39712 Invoices tab has been consolidated into a single grid and is now sortable, filterable and printable.
39713 Sales History grid on Customer Sales tab is now sortable and printable.
39714 The Order, Quote and Service Order grids on Customer, Orders tab have been consolidated into a single grid which is sortable, searchable and printable.
39715 The Products grid on Customer, Products tab is now sortable, searchable and printable.
40613 Added "Account No" field from QuickBooks and ability to look up a customer by their Account No
40644 Lookup by Customer Account No field

Email

- 23939 Email templates for From, Subject and Body using database fields
37822 Allow for either the marketing code name or the code to be entered when choosing that as a qualification in the Broadcast Email Messages window.

General / Miscellaneous

- 34466 Apply consistent theme to all forms/windows
35211 Opening Configuration Management now prompts to automatically close all open windows
37659 Ability to "Print" data in grids

Import utilities

- 39105 Import Data (Product Prices) for customer-specific prices

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

New Features / Improvements

Installation

33509 Support for Microsoft SQL Server 2005

Inventory

32639 Components of assemblies are now allocated from inventory when entered, but not yet posted
34285 Add field to ProductWarehouseSummary for unposted inventory assemblies
35770 Additional fields for a lot/serial number displayed on Enter Count window
39400 Product lookup from Inventory Receipts now filters to products for the selected vendor only by default
39906 Inventory Count excludes inactive products with zero quantity on hand

Mobile Handheld Modules

33992 Handheld order picking needs drop-down for lot/serial numbers
34000 Add current sales order being picked to handheld order picking
34022 Ability to update warehouse bin/location from handheld in inventory count function
34307 Ability to sort by warehouse bin/location on handheld picking
35002 Ability to manually key in missing lot/serial numbers during handheld inventory count
35727 Handheld showroom doesn't show available lot/serial numbers
35773 Handheld count needs to display the additional fields for a lot/serial number
36327 Ability to scan bar-coded lot/serial numbers in handheld picking module
37658 Change Order Entry to be able to retrieve and modify existing orders

Picking

23919 Add selection criteria to Print Pick Tickets to allow for selection based on Requested Ship Data and Don't Ship Before / After dates.

Product Information

23881 Inventory totals for all warehouses on Inventory tab of Product Information window
23909 New grids on Product Information window ("Where Used" for components, "Components for Assemblies in process" on Orders tab and "Assemblies in process" on PO tab)
36720 Unposted assemblies should affect product availability
36970 New WIP column on Inventory tab of Product screen to show the quantity of the product as a component on all unposted assemblies
37922 Total unposted assembly quantity is now shown on the Inventory tab of the Product window
37928 Reorder quantity renamed to Min Ord Qty
37929 Reorder Point and Stocking Level have been renamed to Min / Max Stk Qty
38747 Product lookup filtered on one vendor
39508 Where Used tab on Product Information for components of kits, assortments and assemblies

Purchase Order

32316 Ability to void a purchase invoice

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

New Features / Improvements

Reports

- 30214 Shipped and On Order columns added to Order Backlog by Product report
- 35092 Add ability to filter sales reports based on product information
- 36495 Total "Booked" quantity by warehouse for inventory reports
- 36573 Customer Email Address list
- 37508 Lot/Serial numbers on Pick Ticket
- 38521 ID Automation barcode fonts are now available for Crystal Reports
- 39266 Crystal Reports XI is now supported
- 39373 New sales reports grouped by marketing code and sales category
- 40523 Removed Form Size from Report Catalog. Crystal Reports will now use form sized specified in the Crystal Report file.
- 40649 Reports can now be filtered using the LIKE operator

Sales Order

- 27365 All UPS shipments / packages appear on the new Packages tab of the sales order window
- 28727 Void invoice function now gives information about how applied payments will be treated
- 28842 Sales Order Lookup now includes ship-to name and contact information
- 28945 Catch weights / variable weight / length
- 34123 When a quote is converted to an order, the zero quantity lines should be deleted
- 38203 Added User Permission to void a sales invoice
- 38367 "Undo Changes" toolbar button needs to give a confirmation before all changes are lost
- 39103 On a sales quote, when the "Rejected" status is chosen, the "Lost Business ..." dialog now appears and the quote is marked as complete.
- 39406 New user permissions for modifying terms, addresses, salesperson, discount or creating a new customer
- 39833 List on Print Quotes lookup should sort by order number by default, not customer name.

Shipping Management

- 30824 Ability to import shipment/tracking information from Excel/CSV file
- 31569 Ability to print UCC 128 carton labels for EDI shipments

Shopping Cart / Web Orders

- 32658 Option to use sales order number from import file instead of assigning it a new order number
- 33344 Default options for fields mapped in the Web Shopping Cart Import function
- 33345 Ability to use a discount amount (as opposed to percentage) in the Web Shopping Cart module
- 34282 Price is no longer required and will be calculated using standard pricing methods if not mapped
- 35927 Support for importing credit memos using the Web Shopping Cart Import module

Synchronization with QuickBooks

- 24410 If an invoice is for a QuickBooks Job, rather than a Customer, the Customer Name is now used for the COGS posting
- 32899 Configuration option to synchronize COGS journals grouped by customer
- 33911 Account No field is now synchronized with QuickBooks
- 37872 New synchronization levels to correct problems with balancing issues, mostly related to unapplied payments
- 38801 Class Tracking on vendor bills for drop shipments
- 39068 Customer name is now set for vendor bills for drop shipments

Bug Fixes / Technical Corrections

Backup / Restore

- 29380 Backup directory is not created properly during install
- 38384 Crash if SQL Server backup directory is missing

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Business Activity Management

- 30369 Business Activity type drop-down is blank in Configuration Management
- 33632 Scheduling: Sort order of "unassigned" column is not sorting by due/promised date
- 33791 Information from address tab of business activity cannot be used for emails from scheduling board or reports
- 34397 Emails attached to a business activity are not sorted properly
- 34623 Addition of customer and customer ship-to location in same activity results in error
- 35340 Business Activity status sometimes gets lost if you use the keyboard to change it
- 35383 At least one related item on a Business Activity must be marked as Primary
- 35609 Business Activity billing wizard includes one day after the "through date"
- 38033 Must tab out of fields on Notes tab of a business activity for information to get saved properly
- 38123 Business Activity modified by another user results in a "Row cannot be located for updating" error and all changes are lost
- 38385 Incorrect error message if no unbilled time or materials exist
- 38579 The shortcut (CTRL+SHIFT+S) for creating a service order from a Business Activity doesn't work
- 38710 If a kit or assortment is added to the material tab, the component sub-lines are not created.
- 39264 Closed date and "by" fields get reset when changing an already closed activity to another closed status.
- 39660 All contracts are not displayed below each customer in the Related Items list

Business Alerts

- 38382 Sales Order and Purchasing Mgmt tab should use descriptions instead of single character codes

Configuration Management

- 33946 Changes will not get saved when manually editing the G/L accounts in the product class section of Configuration Management
- 35144 "Open Activity Scheduling Automatically" causes problems for users that are not registered for Service Scheduling
- 37500 Clicking the Edit button in the Custom Fields section sometimes gives a BOF/EOF error
- 38465 Blank Ship Via code causes errors when logging in and on sales order window
- 38945 Error when adding duplicate activity code in Business Activity config management.
- 39148 Error updating database views after deleting custom sales order (header) field

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Customer Information

- 24828 Unapplied payments and statement charges are not included in the aging
- 31053 Cannot initiate a new email message from the email button on the contacts tab
- 34276 Price Code drop down on customer info window doesn't have a blank line
- 35828 "Failed to load control" or "Out of memory" errors caused by memory leak in Customer Information window
- 37861 In the Create Mailing List window, qualifications that call for a yes or no value are not displaying the correct customers in the Review screen.
- 37862 The Credit Limit qualification is not working correctly in the Create Mailing List window.
- 37865 Discount Percent qualification in the Create Mailing List window (screen 1) is not working correctly.
- 37866 The Number of Orders qualification is not working correctly in the Create Mailing List window when 'is between' is used.
- 37868 The Marketing Code qualification in the Create Mailing List window is not working correctly.
- 38119 In the Customer Window > Prices Tab > Contracts Side tab the Invoice text will not save.
- 38221 Customer AltPhone does not limit the amount of data entered
- 38387 An extra "s" gets added to the customer name when you use Ctrl+S to save the customer while the cursor is in the customer name field
- 38517 Cursor stops on Price Type field when configuring a special price for a customer when the price type is "!"
- 38528 In the Customer Info. window > Ship To tab > Misc side tab when a pop-up note is entered for a location other than the preferred location it is not popping up on the sales order.
- 38533 In the Customer Info. Window > Product tab. information is not being retrieved for the Note field of the data grid.
- 38598 New Customer Contact does not get saved unless the Contact ID is entered
- 39282 Products tab on Customer window excludes invoices when filtered on a specific product if the customer name has been changed

Customer Self Service

- 34261 Voided sales invoices and sales quotes should not be displayed
- 34412 Customers cannot log on if there is an apostrophe in their customer name in ACCTivate!
- 34413 Invoices are not displayed for customers where their Customer ID/name has been changed

EDI Manager

- 35038 Error "Cannot insert duplicate key row in object tbProduct" if an unknown product is listed twice when importing a batch of orders.
- 39043 Warehouse drop-down on order import doesn't do anything and should be removed
- 39045 Product ID is not set on sales order line if the product is not stocked in the default warehouse for the customer's branch
- 39046 Price code should be set to "-" for EDI orders imported with a specified price
- 39047 Quantities are not set properly for non-standard lines created for unknown products
- 39048 Payment amount should not be set for EDI orders
- 40182 Freight is appearing on 810 transactions

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Email

- 32515 Re-sending an email doesn't include the original attachments
- 37815 Sales Quote lookup on Broadcast Email Messages opens the "Find Sales Order" instead of "Find Sales Quote" window
- 37817 Qualifications using the Yes or No drop-down (Credit Hold, Taxable and Tracking Info) don't work properly
- 37818 Exception prompt in Broadcast Email Messages window if Tax Category ID is selected as a qualification.
- 37819 The "Is Between" option in the Broadcast Email Messages function doesn't work for the "Number of Orders" selection.
- 37823 In the Broadcast Email Messages window ACCTivate! should read apostrophes in the Customer ID when it is chosen from a Lookup window.
- 37831 Receive exceptions with Tracking Info. selected as a qualification in the Broadcast Email Messages window.
- 37832 The Sold to Country and Ship to Country qualification value is not being interpreted by the system in the Broadcast Email Messages Window.
- 37833 Cannot filter Broadcast Email Messages on Customer Type field
- 39108 Create mailing list option should exclude "inactive" customers

General / Miscellaneous

- 39965 "Unsubscribe" function on "Configure Merchant Service Connection" window doesn't work and should be removed

Import utilities

- 37956 Tab sequence of Branch step in Import QuickBooks Data wizard is incorrect
- 39107 Preferred vendor should not be defaulted on vendor import from spreadsheet.

Installation

- 36046 Help files do not work on workstations after Microsoft security update
- 37684 Installing Internet Explorer 7 on a Windows Terminal Server may cause ACCTivate! to crash when loading

Inventory

- 29619 FIFO/LIFO cost layer number is not set for G transactions
- 31514 Duplicate serial numbers should not be allowed per product
- 32279 BOF/EOF while entering a Balance Adjustment
- 33433 Actual cost is using the last cost for the lot/serial number instead of the actual cost for the entire lot/serial
- 33777 Allocated quantity should not include booked sales orders
- 34414 Inventory receipts are very slow for lot/serial products
- 34549 "Row cannot be located for updating" error message while entering a Balance Adjustment with the Business Alerts window open
- 34922 Duplicate inventory session numbers may occur for large databases
- 36043 Inventory Count problems for products that were previously serial-numbered
- 36434 All posted inventory sessions appear in session drop-down after deleting an Inventory Issue session
- 36818 COGS not correct for lot/serial numbers that were transferred to a new warehouse
- 37121 Inventory count includes duplicate records for "Number when invoiced" products
- 37987 An invalid PO number can be entered on the Inventory Receipts window
- 38463 If an inventory receipts transaction is deleted, a "BOF or EOF ..." error is thrown.
- 38583 "Lot / Serial number not found" message after entering another inventory receipt with a negative quantity for an incorrect receipt for a lot/serial number.
- 38900 Count in Progress flag does not reset for lot/serial products with no history
- 39792 BOF/EOF error sometimes when deleting an individual transaction off an Inventory Receipt

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Invoicing

- 33712 Service Invoice doesn't always include all lines from the Service Order
- 33725 Invoice can be created for a kit where warehouse of a component does not exist
- 34131 Invoice total amount is \$0.00 if the credit card is declined
- 35712 QuickBooks Merchant Services sessions are not reset properly when using the "Change Company" function
- 36139 Use Order Number as Invoice Number doesn't assign invoice number properly for additional invoices if any invoices have been previously voided
- 36206 Voiding an invoice for a canceled order doesn't clear the LineCancelled field on the order detail lines
- 36937 Void Invoice doesn't work if the sales order line can't be loaded for some reason
- 37674 "Delivered" is misspelled on Customer Invoice window
- 37990 Drop Down lists on Prepare invoices are not sorted alphabetically
- 38371 When an invoice is created, the shipping charge on the order release window is not being cleared, causing the charge to be doubled when an invoice is voided and re-created

Mobile Handheld Modules

- 33141 Problem with handheld picking module automatically defaulting picked quantity
- 33150 The backordered quantity is not getting set properly when picking a partial quantity
- 33241 Inventory receipts should only display PO lines of linetype = "P"
- 33242 Inactive ACCTivate! users should not be able to login on the Handheld
- 33298 Picked quantity is not getting set for lot/serial products even if the lot/serial numbers were already entered.
- 33409 Handheld picking module shows drop shipments
- 33981 Handheld order picking should filter orders based on shipping dates
- 33982 Held Orders should be excluded from picking
- 33998 Handheld order picking does not show the keyboard when positioned in a text field
- 34517 Configuration Management options to automatically print packing slip and the quantity for the "Shipping Label Count" don't work
- 34996 Handheld inventory count should not overwrite quantity and location info for lines that were not updated
- 34997 Handheld inventory count doesn't work for lot/serial numbers with no history
- 35034 Handheld picking crashes if a non-standard line is encountered
- 35035 Handheld picking should display description from order detail line
- 35720 Handheld receiving includes "Request for Quote" purchase orders
- 35721 Handheld receiving includes non-inventoried products from a PO
- 35725 Handheld count sometimes shows lot/serial numbers more than once
- 35728 Handheld showroom doesn't use preferred ship-to location
- 36901 Handheld receiving allows duplicate serial numbers to be entered/posted

Notes / Reminders

- 37265 The "Assigned To" drop-down lists in most of the Notes grids are not sorted.

Pricing

- 37803 Changes made to price code maintenance don't get saved if you change the Price Code without moving out of the row first
- 38518 Price contracts do not use proper pricing or configured unit of measure

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Product Information

- 33274 Lot/Serial tab includes scheduled orders from other warehouses
- 34213 Product screen transactions tabs may appear/disappear unexpectedly when opening products that have different Item Types
- 35184 Product information screen loads very slowly if there are a lot of transactions
- 35425 Syntax error when clicking on the Orders tab of the Product Information window with the "Restrict Access by Salesperson" option set
- 35644 Cursor is positioned in the Weight field after creating a new product
- 36971 Product Info -> Orders tab does not show Material entered on a Business Activity for which a Service Order has not yet been created
- 37801 Problems when opening a product image while the Product Information window is maximized
- 38219 Product ID can be changed without any warning
- 38453 Changes made to any of the product tabs are lost if you go to the next tab without hitting the save button first
- 38869 Product Information window does not check for a duplicate product ID when saving
- 40607 Product Type Description length is too short (25 characters)

Purchase Order

- 34293 Lengthy vendor names cause errors when loading the drop ship wizard
- 34974 Run-time error when canceling the Print Issued Purchase Orders function
- 37042 Other Amounts tab on Purchase Invoice window gets stuck in a loop if you key in an invalid account number and tab out of the column
- 37856 Notes tab of PO window doesn't check for a blank note
- 38324 Inventory Receipts are sometimes applied to wrong line on PO if the product is listed on the PO more than once
- 38482 Accounts used on Other Amounts tab of Purchase Invoice must NOT be configured as type "Accounts Payable" in QuickBooks
- 38542 When a PO is cancelled, the PO Lookup button remains disabled and another PO cannot be loaded.
- 38548 "Invalid character value for cast specification" error when creating a drop ship purchase order for a customer without a customer type.
- 38920 Activities tab shows the "Serial #" column which isn't used for anything
- 40250 Cannot enter a line for a product with a Product ID exceeding 30 characters
- 40648 Vendor Invoices with no payment applied show an empty balance column on the Purchase Order invoice list. Should always show the balance amount.

Reports

- 32081 Reports are always collated regardless of Configuration Options
- 32805 Inventory Reorder Report has spelling errors
- 33103 Inventory valuation report does not support product ID's that have been changed
- 35677 Inventory Detail Journal by Account ignores ending date parameter
- 37991 Prepare Invoices error report groups by GUIDOrder, instead of Sales Order Number
- 38142 Relation Field causes an exception if changed to something other than the default values. Depending on what field, it may cause ACCTivate! to crash
- 38191 Filtering the Issue Assignments report on Status "Equal To" some value creates an exception
- 39347 Backorder Report should reflect outstanding amounts only instead of total original sales order amounts
- 39682 The ProductPrice view does not have ProductID or CustomerID/Name

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Sales Order

- 23882 Payments entered with the Sales Order do not appear on Payments tab of the Customer window until they are synchronized to QuickBooks
- 29172 Discount on Sales Quote does not get copied to the Sales Order
- 30715 Sales Order entry does not always advance to next line when using the Enter key
- 31788 Sales Order may appear as Backordered if multiple invoices are created for an order with a kit
- 32262 Scheduled and backordered quantities may not round properly for kits with decimal component quantities.
- 32401 Backordered quantity is not getting set properly for assortments
- 32882 Attempt to release order indicates "Order is in a credit hold status and cannot be invoiced", but window says "Credit OK"
- 33144 New lines on sales quote or order do not get saved if you scroll up to a previous line that did not appear on the screen when you were adding the new line.
- 33416 Scheduled quantity for a Credit Memo doesn't get set properly unless you tab out of the quantity field
- 33464 Sales Orders do not get properly marked as Completed when using the Status drop-down to cancel the order.
- 33650 ACCTivate! sometimes hangs when changing the Status drop-down to Cancelled.
- 33780 Deleting assortments off of a sales order sometimes does not delete the component lines.
- 33843 The picking status (ie "Pick in Progress", "Picked", etc) is not getting reset when you re-schedule a backorder.
- 34044 Total payment amount does not get re-calculated to include sales tax for freight
- 34327 COGS is not correct for a credit memo for a lot/serial number with no stock on hand
- 34622 Address override on Business Activity is not copied to Service Order
- 34868 Deleting a note from a sales order sometimes causes ACCTivate! to hang
- 34990 A declined credit card causes the sales order to re-appear in the handheld picking list again
- 35007 Re-use of the same release order window doesn't pull the stored credit card number
- 35219 Hold Shipments from Ship-To tab of Customer Information window does not place new sales orders on hold
- 35453 Pick ticket / Packing slip should exclude drop shipments
- 35753 Customer specific, volume pricing does not re-calculate properly when the quantity is changed
- 35881 Copy Sales order function copies the handheld picking status
- 35985 Sometimes lines on a cancelled sales order do not get marked as completed
- 36008 Scheduled quantity should be locked for assortments. The quantity should be the total of the scheduled quantities from the assortment details.
- 36040 Assortment details on a Booked sales order should not be scheduled or backordered
- 36150 Pre-assign invoice number option in Configuration Management should not be available if "Use order number as invoice number" option is checked
- 36252 Lot quantity defaults to entire scheduled quantity instead of quantity available from the lot
- 37109 Rejected Sales Quotes have the wrong status code
- 37135 "Invalid use of null" error when clicking the "Select Lot/Serial Numbers" toolbar button for a drop ship sales order
- 37149 Credit Card information should be stored with the sales order until the credit card is processed and the invoice is created
- 37430 When a new sales order / quote is initiated, the Tax Category and the Tax Code should be set to the defaults from Configuration Management
- 37691 Order Release window should not include the payment section for credit memos
- 37692 Payment amount must be positive for sales orders where a credit card will be processed
- 37943 Tab sequence on Print Quotes screen is not in sequence
- 37944 CTRL+U shortcut to Undo Changes does not work on Sales Quote, Sales Order and Credit Memo windows
- 37947 Tab sequence on Sales Quote, Sales Order and Credit Memo (Header tab) is not in sequence
- 37978 Product Class drop-down on Details tab is not in proper sequence
- 37983 Print Pick Ticket drop-down is now sorted alphabetically for users with multiple pick tickets
- 37984 Cannot use lookup to select a Sales Quote / Order number from the Print Quotes / Print Orders functions
- 38167 A copied sales order / quote does not include the proper bill / ship addresses if the Override box was checked on the original order
- 38206 Cost-based prices do not refresh when changing the warehouse
- 38315 Cannot change the payment method from a credit card to cash without entering something into the credit card number field.

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Sales Order

- 38361 Order with an assortment that has not been allocated should not allow an invoice to be created
- 38402 Changing the line type resets the filter on the Find Product window back to the default (i.e. Product Type to Description)
- 38405 Sales Invoice doesn't always preview properly even if the Preview box is checked in Configuration Management
- 38407 Password on Credit Hold release popup window is case-sensitive
- 38412 Scheduling a sales order that is currently backordered sometimes schedules the full quantity, not the quantity available
- 38425 Pick tickets and packing slips can still be printed for canceled sales orders
- 38441 The Lot/Serial look up window allows you to select the same lot/serial number time after time (more than you have on hand)
- 38442 Changes to a customer's Customer Type does not refresh open sales orders automatically
- 38450 Price code maintenance price discounts are not updating on the sales order for quantity discounts.
- 38469 Marketing Code is not set for new customers created from sales order window
- 38502 Salesperson cannot be saved for a sales order without a customer
- 38536 Drop shipments are always scheduled when creating a new drop ship sales order using the Copy Sales Orderfunction.
- 38539 Default contact information is not being set properly when creating a new sales order.
- 38544 Sales order can be cancelled even if it is linked to an open drop shipment PO
- 38549 Selecting a new tab from within a sales order (not tabbing or hitting enter first) will allow you to duplicate existing sales order numbers
- 38594 Entering credit card information and then switching payment type to Visa (for example) erases all the credit card information.
- 38595 Entering an invalid credit card expiration date (ie "8_/8") does not properly format the date. The month appears blank, but the year is correct
- 38617 Full credit card appears after saving the sales order when it is entered in the section at the bottom of the window
- 38618 No warning is given for a customer that has exceeded their credit limit
- 38649 On Sales Order form, custom fields (at order level) are not visible until order has been saved.
- 38653 Invoice quantity is not rounded according to the settings in Configuration Management
- 38729 Invoices tab shouldn't appear on Sales Quote window
- 38851 Show substitutions doesn't work for drop shipment
- 39186 The "Show Components" toolbar button remains enabled if new sales order is canceled by clicking the Undo button
- 39190 The Assortment window allows you to schedule more than was ordered
- 39193 The Assortment window allows you to enter an order quantity for one item that is more than the total quantity ordered
- 39194 The Assortment window does not keep the correct total scheduled quantity as the individual item's scheduled quantity is entered/changed
- 39215 Sales Order Assortment button sometimes shows components for previous line
- 39513 Credit card field should not allow changes for stored credit card numbers

Shipping Management

- 40612 FedEx Online Shipment Tracking URL has changed

ACCTivate! 6.2.0 Release Notes (QuickBooks Edition)

Bug Fixes / Technical Corrections

Shopping Cart / Web Orders

- 28335 You have to go through all steps even if you're importing sales orders with an existing template
- 35689 Sometimes Lot/Serial numbers cannot be entered for an order line imported through the Shopping Cart Interface
- 35776 Shopping Cart doesn't always use default ship-to location if no ship-to location is provided
- 35928 Shopping Cart Import displays the document types for product import.
- 36026 Shopping Cart import does not support the \$ invoice discount
- 37679 Default Customer Type (in Configuration Management) must be set before the shopping cart import can be ran.
- 37724 Sales tax is not computed correctly on shopping cart orders with an invoice discount
- 37949 Document type "Sales Order" does not appear in drop-down by default
- 38275 Multiple Step Operation error related to default ship-to attention field length
- 39007 Sales order balance is not correct for orders imported with a payment amount

Synchronization with QuickBooks

- 27257 "Pending" ("non-posting) invoices synchronize from QuickBooks and they should not affect the customers' balance.
- 30288 Beginning balances for a customer are not synchronized to ACCTivate!
- 31516 Problems synchronizing in time zones with a positive offset (ie UTC+13)
- 32079 Cannot synchronize a payment (deposit) for an invoice with a \$0.00 total amount
- 32285 Payments applied to Statement Charges appear as unapplied in ACCTivate!
- 32580 Payments do not get applied properly in ACCTivate! if the payment had already been synchronized to ACCTivate! and was applied to an older invoice
- 33238 Non-taxable shipping charges are synchronizing to QuickBooks as Taxable
- 33429 Invoices appear as unpaid if paid by a General Journal entry for that customer
- 33467 Credit card payments do not sync if company name is missing for the customer
- 33847 Credit card payment processed in ACCTivate! are deposited using the invoice date instead of the transaction date from QBMS
- 35128 Products do not get imported from QuickBooks if they have the same name as another sub-item in the QuickBooks item list
- 35177 Payment information for vendor bills / purchase invoices does not synchronize back to ACCTivate!
- 35179 Payments are unapplied if the invoice was modified in QuickBooks and re-created by synchronization.
- 35380 Changes to a sales invoice line in QuickBooks persist after the next synchronization without any warning
- 37875 Payments may appear to be applied to the same invoice twice in ACCTivate!, causing the invoice to show a credit balance
- 37876 Invoice Synchronization needs to adjust the Sales Tax Amount and Total Amount in ACCTivate! to accomodate sales tax rounding problems with QuickBooks
- 38024 Synchronization does not verify whether or not the open QuickBooks company file matches the QuickBooks file location stored in the ACCTivate! configuration file
- 38540 Vendor bills for drop shipments may synchronize properly then cause warnings for all subsequent synchronizations
- 39399 Out of Stack Space error may occur when synchronizing a very large amount of data at once